



# DriveSavers

**Data Recovery · eDiscovery · Digital Forensics**

**DriveSavers supports over 18,000 business partners worldwide.  
Your business should be one of them.**

## What Sets DriveSavers Apart

- In business since 1985—over 30 years
- More than 500,000 data recoveries completed
- Four-time winner of the Diamond Certified Award
- Certified ISO Class 5 Cleanroom
- Authorized by all leading storage device manufacturers
- Highest data recovery success rate in the industry
- Fastest Standard Service at 24 to 48 hours
- Certified secure and compliant with all data security regulations
- NASA SEWP V contract options
- GSA Schedule #GS-35F-0121S

## All Storage Devices—All Operating Systems

- RAID/NAS/SAN and enterprise storage systems
- Solid-state drives (SSD)
- Hard disk drives (HDD)
- Laptop and desktop computers
- Smartphones and tablets
- Cameras and removable media
- Virtual machines (VM), VMware, Hyper-V and VirtualBox
- Surveillance systems: CCTV DVR, NVR, Hybrid and Tribrid DVRs

## Data Recovery Services

- 24/7 live U.S.-based customer support
- Free shipping
- No data, no charge
- All encryption technologies supported
- Remote data recovery service
- Free evaluation on Standard and Economy Services
- Priority Service: ASAP around-the-clock service
- Standard Service: 1–2 business days
- Economy Service: 5–7 business days
- High Security Service

## eDiscovery and Digital Forensic Services

DriveSavers works extensively with corporate legal departments, law firms, eDiscovery companies and law enforcement agencies worldwide. Services provided by DriveSavers are legally compliant, secure and confidential.

- Forensically sound data collection and processing
- Social media
- Data export, review and hosting
- Forensic imaging
- Data analytics
- Expert witness testimony and litigation support
- In-house legal counsel



## Data Security

DriveSavers is the only data recovery company in the industry that undergoes an annual SOC 2 Type II audit of its internal data hosting and processing controls.

The audit is performed by an independent third party who verifies our qualifications to support customers that must comply with data privacy and data security regulations.

- HIPAA
- FERPA
- DAR
- SOX
- GLBA
- NIST SP 800.34 Rev. 1
- FAR 52.224-2 (Privacy Act)

## High Security Service

DriveSavers offers a High Security Service that follows strict government approved protocols to protect sensitive data during the data recovery process.

## Certified ISO Class 5 Cleanroom

To protect drives and data from contaminant damage, DriveSavers performs all data recoveries in the most technologically advanced cleanroom environment in the industry.

Third-party auditors test our cleanroom biannually. It is certified ISO 14644-1 Class 5—the same certification standard that original storage device manufacturers adhere to during the manufacturing process.

## We can save it!

Each data loss situation is unique. DriveSavers has developed proprietary hardware and software that allows us to deliver custom solutions for all common and catastrophic data loss situations, including:

### Physical damage/Mechanical failure

- Head crash
- Actuator failure
- Damaged motor
- Liquid or heat damage

### Logical damage

- Controller error
- Bad sectors
- Deletions
- Virus infection
- Corruption
- Lost passwords
- Partial overwriting

### Disasters

- Fire
- Flood
- Hurricane
- Tornado
- Earthquake
- Tsunami
- Power spike



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